

About me

Resume

Work Experience

Coursework

What's next

# ABOUT ME

Thrives in fast-paced environments

**Team collaboration** 

Strategic thinker

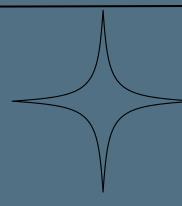
**Sports lover** 

**Open-minded** 

Loves movies and the beach



### <u>Highlights</u>





**Account Executive -** Webfoot Bar & Grill *Allen Hall Public Relations* 



Sports Media Intern

ILoveToWatchYouPlay



Public Relations Intern
Eugene Metro Fútbol Club

### NATALIE THOMAS

310-863-8985 | nataliethomaswork8@gmail.com | www.linkedin.com/in/-nataliethomas | nataliejthomas.com

### **EDUCATION**

Bachelor of Science | School of Journalism and Communication, University of Oregon

Major: Public Relations | Minors: Business Administration & Sports Business

UO Awards: Dean's list Fall 2022, Fall 2023, & Winter 2024, & Academic Apex Scholarship

Kappa Delta Sorority Member

### TECHNICAL SKILLS

Microsoft Office Suite | WordPress | Social Media | Slack | Canva | CapCut | Mailchimp | Adobe Premiere | OpenTable

### **EXPERIENCE**

### Account Executive | Allen Hall Public Relations

Sept 2024 - Present

- Rebranded social media presence for Webfoot Bar and Grill, creating content and photo shoots of food, beverages, customers, and events
- Collaborated with management and staff to coordinate content, photo shoots, bar specials, and scheduling posts via Planoly
- Presented rebranding strategies and maintained trend awareness for ongoing public engagement
- Researched competitors to ensure successful rebranding and social media impact
- Created Instagram posts and stories that increased bar customers by 45% and follower engagement by 15%

### Public Relations Intern | Eugene Metro Fútbol Club

Feb 2024 – Present

- · Created a 5-month content calendar that laid out promotional days and communication channels for events
- Identified and pursued opportunities for player and follower growth by 15%
- · Created promotional flyers for Instagram, Facebook, Email, Newsletters, and Website
- Drove traffic from social media to website to sign up for events and tryouts

### Sports Media Intern | ILoveToWatchYouPlay

June 2024 – Sept 2024

- Published a personal blog on soccer for ILoveToWatchYouPlay.com utilizing WordPress
- Grew Instagram by 1,000+ followers and created content that generated 20,000+ views and 2,000+ likes
- Managed newsletters to 7,000+ subscribers, boosting engagement and driving traffic to key content
- Created content utilizing TikTok, CapCut, Canva, and Adobe Premiere
- Analyzed blog performance with Google Analytics, tracking trends and audience engagement data

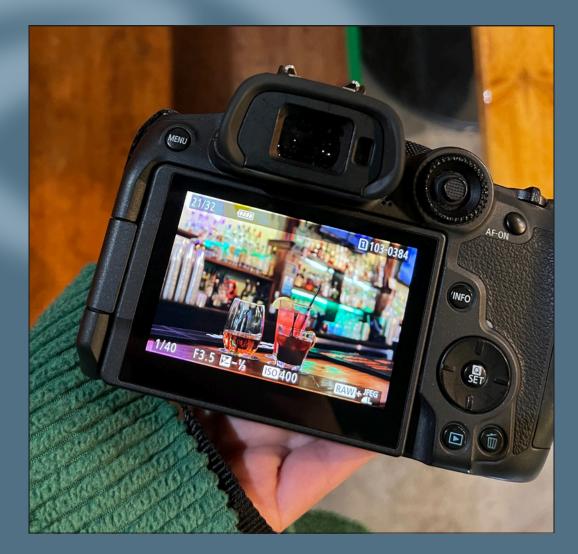
### Hostess | Tower 12

June 2022 – Sept 2024 (seasonal)

- · Awarded Employee of the Month (August 2023) for exceptional service, performance, and leadership
- Effectively communicated with 6-8 team members via microphone per shift and resolved any issues under high pressure
- Trained 10+ new employees on procedures to maintain high-quality service
- Handled 30+ customer calls per shift, addressing complaints and requests by phone and in-person
- Organized the entry of customers during the peak times, while maintaining high energy going up and down stairs at the entrance
- · Adapted to high-stakes efficiently and assisted customer needs

### **VOLUNTEER**

Eugene Marathon Customer Service Volunteer | AYSO Mentorship Soccer Coach | Steel United Club Coach



## WEBFOOT BAR & GRIL

Allen Hall Public Relations is a student-run public relations firm at UO that provides services to real-world clients while giving students hands-on experience in the industry.

### My duties include:

- Creating engaging Instagram stories/posts
- Promoting daily events on Instagram and scheduling posts through Planoly
- Redesigning the Instagram to be cohesive and have a defining brand kit
- Gathering photo and video content at the establishment to use in posts and graphics







# WEBFOOT SOCIAL MEDIATION TRANSFORMATION

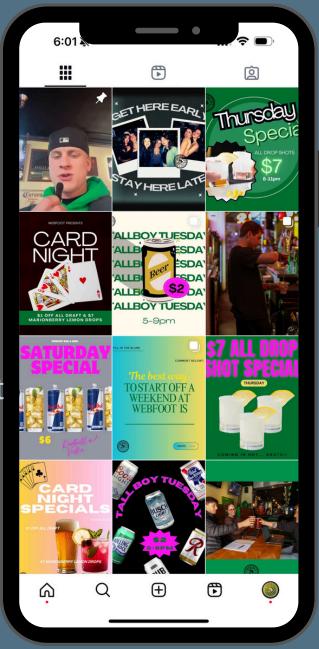
### BEFORE

- Random posts that had no cohesive coloring and connections
- Reposts from other accounts
- Target audience unclear

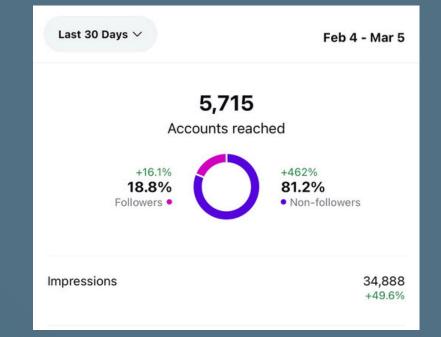


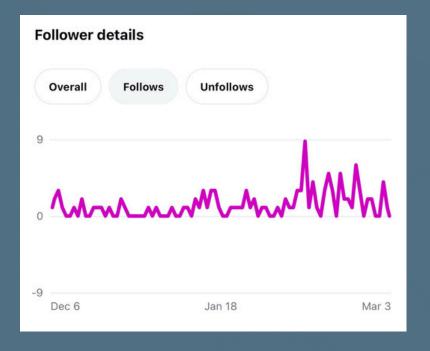
### <u>AFTER</u>

- Clear brand
- Cohesive colors
- University of Oregon affiliation and clear target audience
- Increased engagement and following



### **METRICS**



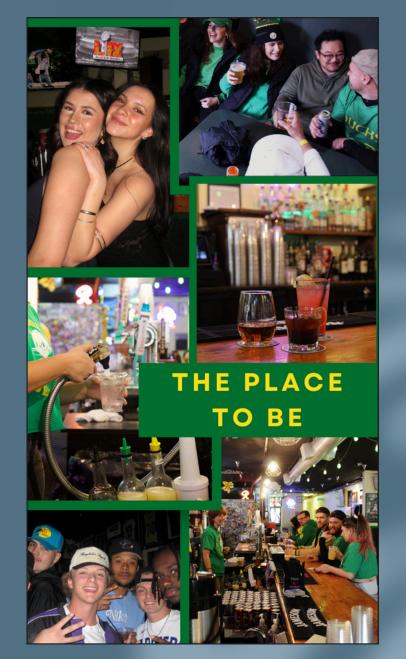


FROM PAST 30 DAYS

# INSTAGRAM STORIES AND POSTS THAT I CREATED FOR WEBFOOT BAR

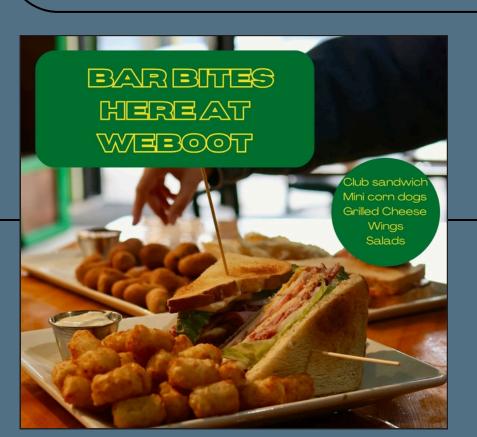
### Key Takeaways:

- Utilizing hashtags and uploading posts during prime user times increases engagement
- Posts are more effective when colors match the brand and simplify information
- Events are more popular when they are new and different from competitors
- Highlighting customers on posts is more effective













### Skills Gained:

- Content shooting
- Social media strategy
- Branding
- Customer engagement
- Competitive differentiation



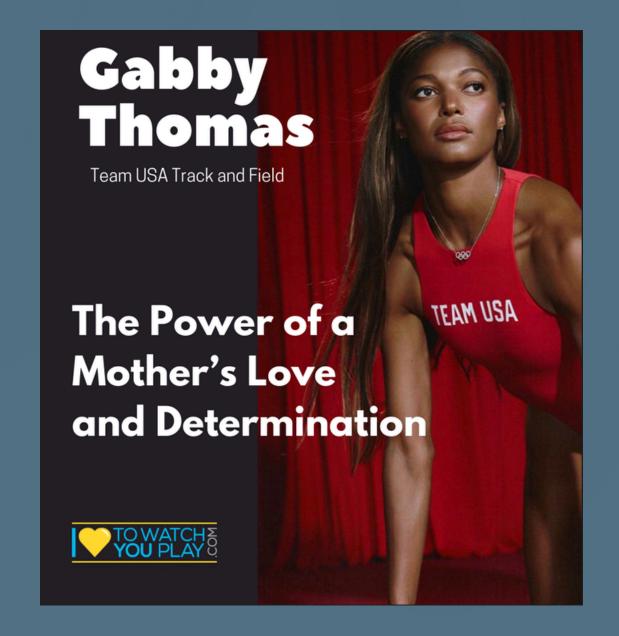
### My duties included:

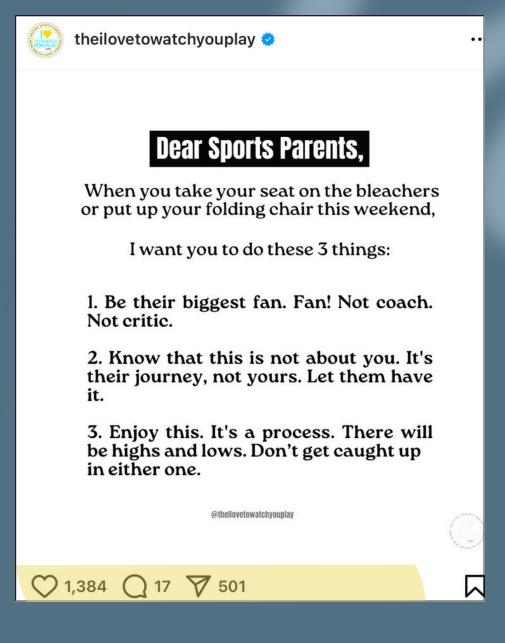
- Researching Olympic athletes and writing feature stories
- Creating social media content that creates an emotional connection and educates the public
- Writing a personal blog post
- Creating an Amazon storefront for followers to get deals on sports essentials
- Designing merchandise for parents and children

### ILOVETOWATCHYOUPLAY



ILoveToWatchYouPlay, founded by Asia Mape, is a platform dedicated to helping parents navigate the youth sports journey. It provides expert advice, personal stories, and resources to promote a healthier, more balanced approach to sports parenting.





### PUBLISHED BLOG



### How I Found Joy in Soccer Despite The Pressures and Setbacks



### IEWSLETTER



### The I Love To Watch You Play Newsletter

### <u>llovetowatchyouplay.com</u>

Everything you need to raise happy, healthy, and successful athletes.

hen your kid is getting out of the car this weekend to rush to the field, gym, or pool, let them know how grateful you are you get to watch them play!



How I Found The Joy In Soccer
Despite The Pressure and Setback

Whenever I step onto a grass field of ar kind, my head gets flooded with intense memories of soccer. As I grew and advanced as a player, outside forces



### Key takeaways from internship:

- Simple designs are more effective and connect to the audience
- Being authentic in the content is more meaningful to audiences
- Sharing personal stories creates stronger impacts on lives
- Planning and brainstorming accordingly is key
- Asking for help is a sign of strength

### Skills gained:

- Meeting deadlines
- Professionalism
- Working remotely
- Relationship building
- Pitching
- Video editing
- Storytelling



Eugene Metro Fútbol Club (EMFC) is a premier youth soccer organization based in Eugene, OR. EMFC offers professional coaching and opportunities to compete at local, regional, and national levels.



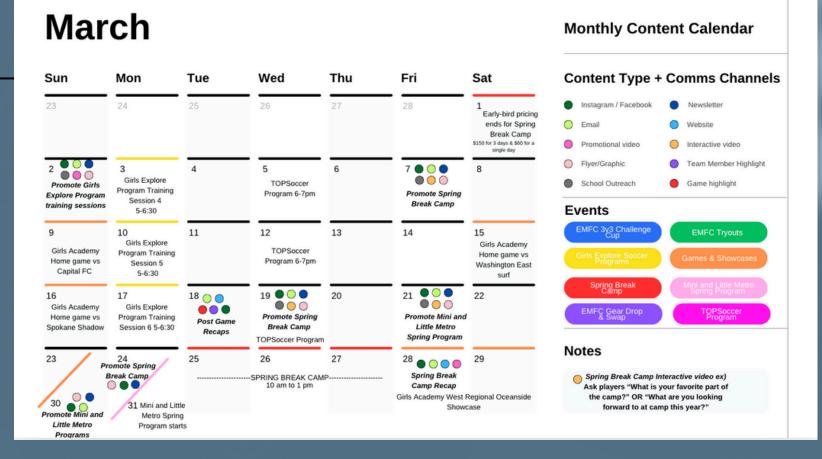


### My duties included:

- Creating a 6-month content calendar
- Creating graphics for upcoming events to promote on social media, email, newsletters, and website

### Skills gained:

- Professionalism
- Effective communication
- Taking over all things creative
- Promoting events
- Applying my knowledge of club soccer



### **Communication Audit**



COMMUNICATION AUDIT: NBA LOS ANGELES LAKERS

The Los Angeles Lakers was founded in 1946 and is the second most successful team in the NBA. The Lakers are known for notable players like Magic Johnson, Kobe Bryant, Kareem Abdul-Jabbar, Shaquille O'Neal, and current player LeBron James. The team has built a strong reputation and presence for Los Angeles with its talented players and team success. The team's home court is at the Crypto.com Arena. Due to their rich history, iconic players, and devoted fanbase, the Lakers are one of the most well-known and influential teams The communication techniques of the organization includes weaknesses that can be reframed to strengthen

### GAME NOTES

### STRENGTHS

- Extensive details of information · Full season with results and upcoming games
- Detailed player stats and highlight
- Categorized team records Player's injury reports
- Unique player profiles with in-depth inform
- Easily accessible

- Limited amount of visuals · Font is difficult to read
- · Lacks team narrative



### TRENGTHS

### Unique cover

- Advertises ways to watch the Lakers Comprehensive information of team
- Well-structured layout · Lacks use of graphics/color Lacks attention grabbing element
- Good use of visuals · Doesn't advertise mobile app

### MOBILE APP

### STRENGTHS

- Easy to navigate (user-friendly)
- Gives live game updates and stats Includes team news and history
- Has player and roster inform · Too many tabs to click to get to information
- Visually appealing game schedule
- Ability to purchase tickets

### WEAKNESSES · Too many features

WEAKNESSES

Side tab has too many options

· Overwhelming amount of information

· Lacks personal side of Lakers

Stats history layout is overwhelming

- Awkward layout of tabs and features
- Poor loading quality

**Press Release** 



Dec. 8, 2024

**Media Contact: Natalie Thomas** nthomas8@uoregon.edu

### FOR IMMEDIATE RELEASE: Eugene Nonprofit Encourages Families To Get Active in All-Day Sports Camp

EUGENE, Ore. - Kidsports, a beloved nonprofit dedicated to embracing healthy habits through youth sports, will host its highly anticipated FitKid Unified Play Day on Nov. 23, 2024, from 3 to 5 p.m at the Kidsports Fieldhouse. The event is open to all families in Lane County, providing an opportunity for children from pre-K through 12th-grade to engage in free play, connect with others, and explore a variety of sports and physical activities with free registration.

The event is designed to promote physical fitness, community engagement, and teamwork, while also emphasizing the connection between physical activity and academic performance. The FitKid Unified Play Day will include different courts and activity stations where anyone can try different sports, from basketball to soccer and volleyball to pickleball. Whether they are athletes or just discovering the joy of movement, every child is welcome to participate.

Encouraging children to be involved in sports has never been more important. Being in a digital era has put children in a world full of screens and playing online games that do not provide the same lessons and benefits as sports. Sports and team activities incorporate quick thinking and decision-making which can be transferred to academic tasks. A study from the University of Chicago has shown that participation in sports or physical activities can enhance cognitive skills in children which are important for academic excellence. Blood flow to the brain increases from physical activity which improves concentration, memory, and behavior.

### Indiana Fever PR Campaign -- Tactic Idea

### **DOOR DASH X INDIANA FEVER**

Tactic To amplify fan engagement and capitalize on Caitlin Clark's popularity. The Indiana Fever can launch the "Caitlin's Cravings" campaign in partnership with DoorDash

### Caitlin highlights her favorite meals:

- Chicken parm and chocolate milk from Iaria's Italian Restaurant
- McDonald's breakfast sandwich
- Iced macchiato from Starbucks
- Snacks like Honey Stinger energy chews and Hy-Vee favorites
- Fans receive exclusive DoorDash discount codes after each game
  - 1 point scored = 1% off (up to a set maximum)

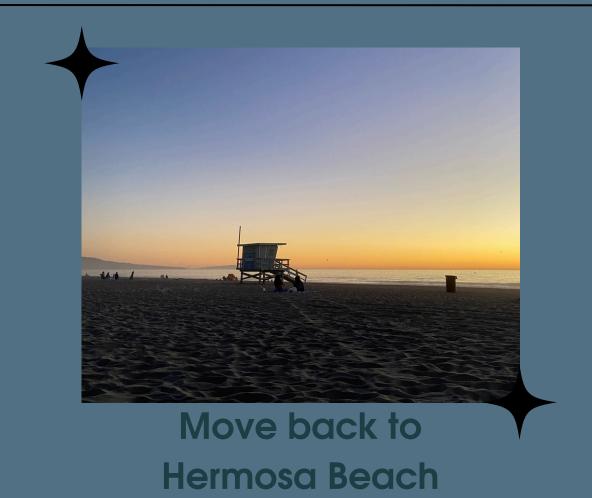
### **Fan Benefits:**

- Enjoy Caitlin's favorite eats delivered to their door
- Celebrate her performance on and off the court.









I plan to work in LA, hopefully in the sports or entertainment industry. I love being in a fast-paced environment, so I'm open to many possibilities!



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Lugene, OR & Hermosa Beach, CA

